



24/7 Payment line: 01302 897022
Collections team: 0203 597 3959
www.dcb ltd.com/pay-online

DCBL Reference Number:	5722747
Date of Letter:	20 February 2024
Date of Contravention:	12/08/2023
Parking Charge Notice No.:	396942/666130
Vehicle Registration:	AP08VNO
Client:	ParkingEye Limited
Location:	ASDA Eastlands
Reason for Contravention:	Vehicle Remained on Private Property In Breach Of The Prominently Displayed T&Cs

Dear

FINAL REMINDER - Unpaid Parking Charge £140.00

We wrote to you recently regarding an unpaid parking charge and Direct Collection Bailiffs Ltd (DCBL) have been instructed to collect the outstanding balance on behalf of our Client. The balance is still outstanding and you are now at risk of legal proceedings being issued against you.

In the event that a claim is issued against you, further fees and costs will be incurred and these will be added to the balance that you owe to our Client. Thereafter, non-payment of the claim amount may result in a County Court Judgment being entered against you. This may result in further enforcement action being taken and in some circumstances, it may prevent future lending.

Supreme Court Decision about Parking Charges

A Supreme Court ruling in November 2015 reinforced that it is lawful for a parking operator to pursue payment of a correctly issued unpaid parking charge through the County Court. The case was an important test case for companies like our Client. You can find further information online at:

<https://www.supremecourt.uk/cases/docs/uksc-2013-0280-judgment.pdf>

At this point, you are no longer able to appeal the parking charge. Your next opportunity to dispute the charge would be if the matter was taken to Court.

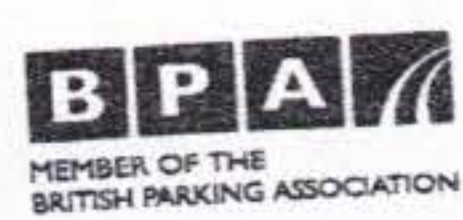
Preventing Further Action

You should either pay the outstanding amount by scanning the QR code below or call us to discuss repayment on 0203 597 3959.

Yours sincerely,

Kim Heaton
Collections Manager

1



This case is not subject to High court or bailiff action

AS EXCLUSIVELY
FEATURED ON THE
POPULAR TV SHOW

**Can't Pay?
We'll Take It Away!**

DCBL, Direct House
Greenwood Drive, Manor Park
Runcorn, Cheshire, WA7 1UG

V.A.T Reg No: 11537427 Companies Ref: 7408649 ICO Reg: Z323356X

26 November 2023

Parkingeye Limited
PO Box 117
Blyth
NE24 9EJ

Ref: AUG31/ASDA23 : PCN: 396942/666130 Online Not: 312023

Dear Sir,

AP08VNO: APPEAL TO AN INDEPENDENT ADJUDICATOR

I am in receipt of your final Notice letter dated 22/11/2023.

In your letter you write that my and I quote: "Your initial appeal was unsuccessful." You were given 28 days....." The period has now passed and you have not....."

I am appealing to your final notice and appealing and to POPLA, for the following reasons:

1. PCN was never issued but received your notice at my address on the 31/08/2023 for the contravention that took place on 12/08/2023. Issued and posted 17/08/2023 and responded via online on the 31/08/2023 asking for waiver of the 14 days while the appeal being process.
2. No reply to the above nor rejection of appeal
3. That you sent two PCN at different times and one final notice dated 22/11/2023.
4. That you send the proof copy of the rejection of the appeal
5. That my appeal was made online on the 31/08/2023
6. That the file copy of my appeal is attached to you and to POPLA for consideration
7. Your final notice (FN) was sent 22/11/2023 demanding £70 when there was no letter of rejection or opportunity of appeal either by email or by post.
8. That upon item 1, Parkingeye, were able to decide appeal that was sent out on the 06/09/2023 almost 90 days of my immediate response of representation/appeal dated 31/08/2023.
9. That Parkingeye services cannot prove to have sent rejection notice or advice of waiver of 14 days
10. That I appeal that there was no notice of rejection unless you proof this.
11. That there was no notice of rejection of the appeal neither, did I get reply that the 14 days will not be waved as I responded online in good time.
12. The demand of £70 is frivolous or vexatious. I will be sending complain letter to ASDA head office department that your action is vexatious if I do not get evidence of appeal being sent with reason of rejection and fit to manage this contract.
13. That this appeal process is being forwarded on a recorded delivery to ensure its receipt.

Regards

CC: ASDA head office—Leeds



- 1 DEC 2023

01 December 2023

Reference: Parking Charge Notice - 396942/666130

Dear Sir / Madam,

We are writing in relation to the Parking Charge incurred on 12 August 2023 at 15:47, at Asda Eastlands car park.

We recently sent you correspondence, informing you that the above Parking Charge remains outstanding and has now been processed for further action. This is because we understand you did not complete an appeal to POPLA within the period stated in our notice of rejection.

Parkingeeye provided all relevant information that would have allowed you to make an appeal to POPLA and had you done so, we believe any questions you may have held would have been answered. We must therefore inform you that the amount of £70.00 remains outstanding from you.

If payment is not received, this case will be reviewed for further action which may include referral to a Credit Reference Agency to confirm the correct address, instruction of solicitors to secure payment, referral to debt recovery or the issuing of court proceedings, all of which will incur further costs.

Yours faithfully,

Parkingeeye Legal Dept.

(Payment can be made by telephoning our offices on 0330 555 4444 or by visiting www.parkingeeye.co.uk or by posting a cheque or postal order to the address detailed below (you must quote the above reference on the reverse of the cheque or postal order).

4



NYC322A



22 November 2023

FINAL NOTICE

Reference: **396942/666130**

VRM: **AP08VNO**

Re: **Asda Eastlands**

Outstanding Amount Due:

£70.00

Date of Event: **12 August 2023 at 15:47**

Pay Online at: **www.parkingeye.co.uk/payments**

Pay by Phone: **0330 555 4444**

Pay by Post: **Parkingeye Ltd, PO Box 117, Blyth, NE24 9EJ**
(write the reference on the reverse of any cheque/postal order)

Dear Sir / Madam,

We note that the Parking Charge detailed above remains outstanding and that it has been brought to your attention that your initial appeal was unsuccessful. You were then given 28 days to further appeal to POPLA (the independent appeals service for parking on private land), however, this period has now passed and you have not completed a further appeal.

The amount payable is **£70.00** and payment is required within **14 days** to prevent further action. Further action could include referral to a Credit Reference Agency to confirm the correct address, instruction of solicitors to secure payment, referral to debt recovery or the issuance of court proceedings, all of which could incur further costs. Further information can be found on the reverse of this notice.

Please be aware that on 4th November 2015, the Supreme Court dismissed the further appeal lodged in relation to the matter of Parkingeye v Beavis [2015] UKSC 67. The appeal concerned the value of Parkingeye's Parking Charges and the Judgment, granted in Parkingeye's favour, delivers a binding precedent in respect of the value of the Parking Charge. The Judgment can be found by visiting the news section of our website and the article: 'Supreme Court uphold Court of Appeal Judgment'.

Yours faithfully,

J.M. L

Parkingeye Legal Department

5



➤ Parkingeye Ltd

PO Box, Blyth
NE24 9EJ
w : www.parkingeye.co.uk
e : enforcement@parkingeye.co.uk

Registered in England & Wales
Registration number : 5134454

31/08/2023

I was a customer on site. It was raining on the day, car broke down. I am 71years old. The parking fine came last week and as I looked closely, it asks for payment of £40 if paid within 14day of issue of the ticket. Today is 31st August being the 14days of issued. Secondly the fine came Wednesday the 23rd August 2023 giving me less than 14days to respond.

FILE COPY

6



PARKING CHARGE NOTICE

Parkingeye

Ref Number: 396942/666130

Vehicle Registration: AP08VNO

Vehicle Make: RENAULT

322A



Date:

17/08/2023

PARKING CHARGE AMOUNT: £70.00

PAYMENT TO BE MADE WITHIN 28 DAYS OF THE DATE ISSUED

This parking charge is discounted to £40.00
if paid within 14 days of the date issued
After this date, the full parking charge amount will be owed.

ASDA EASTLANDS

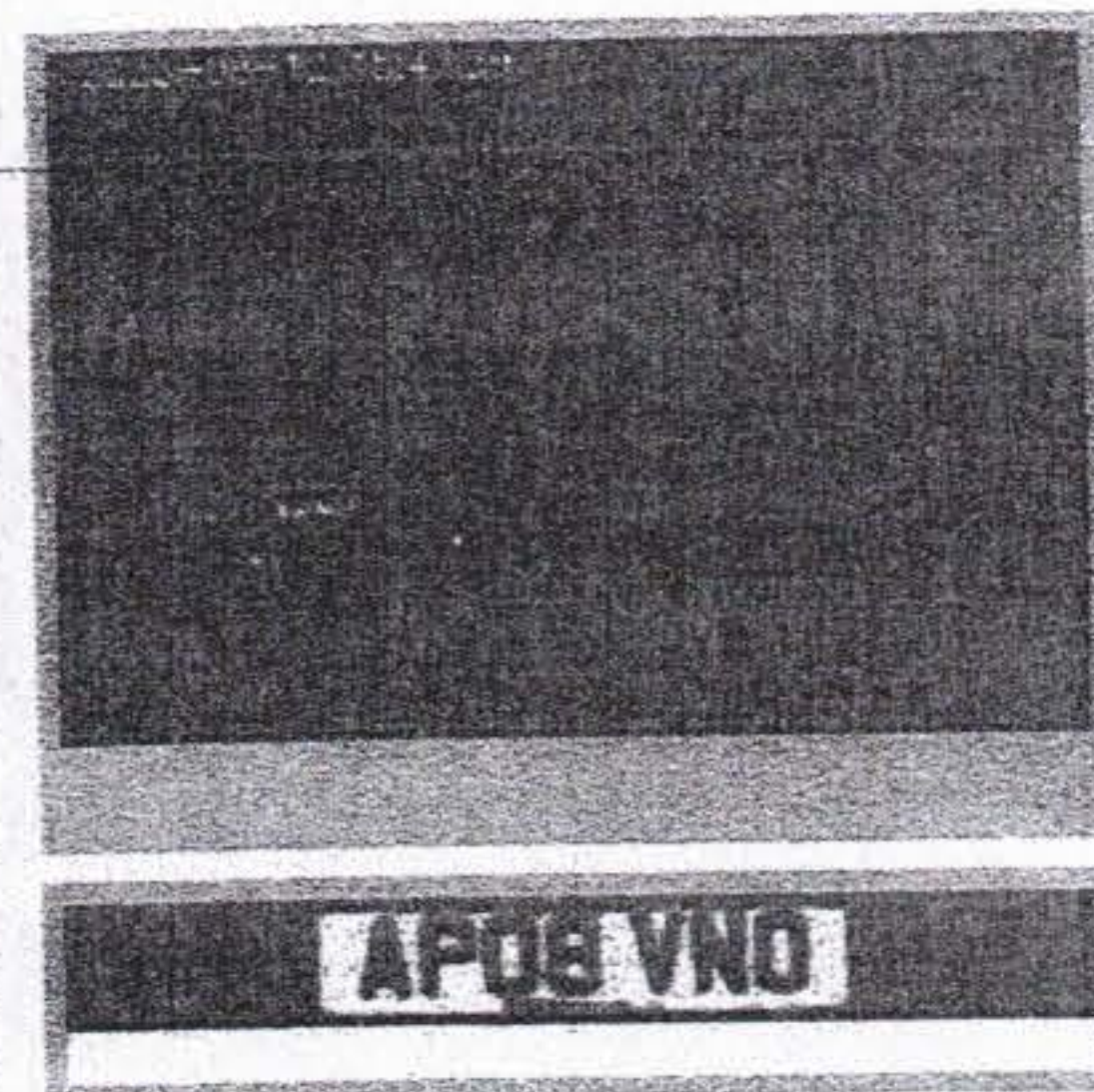
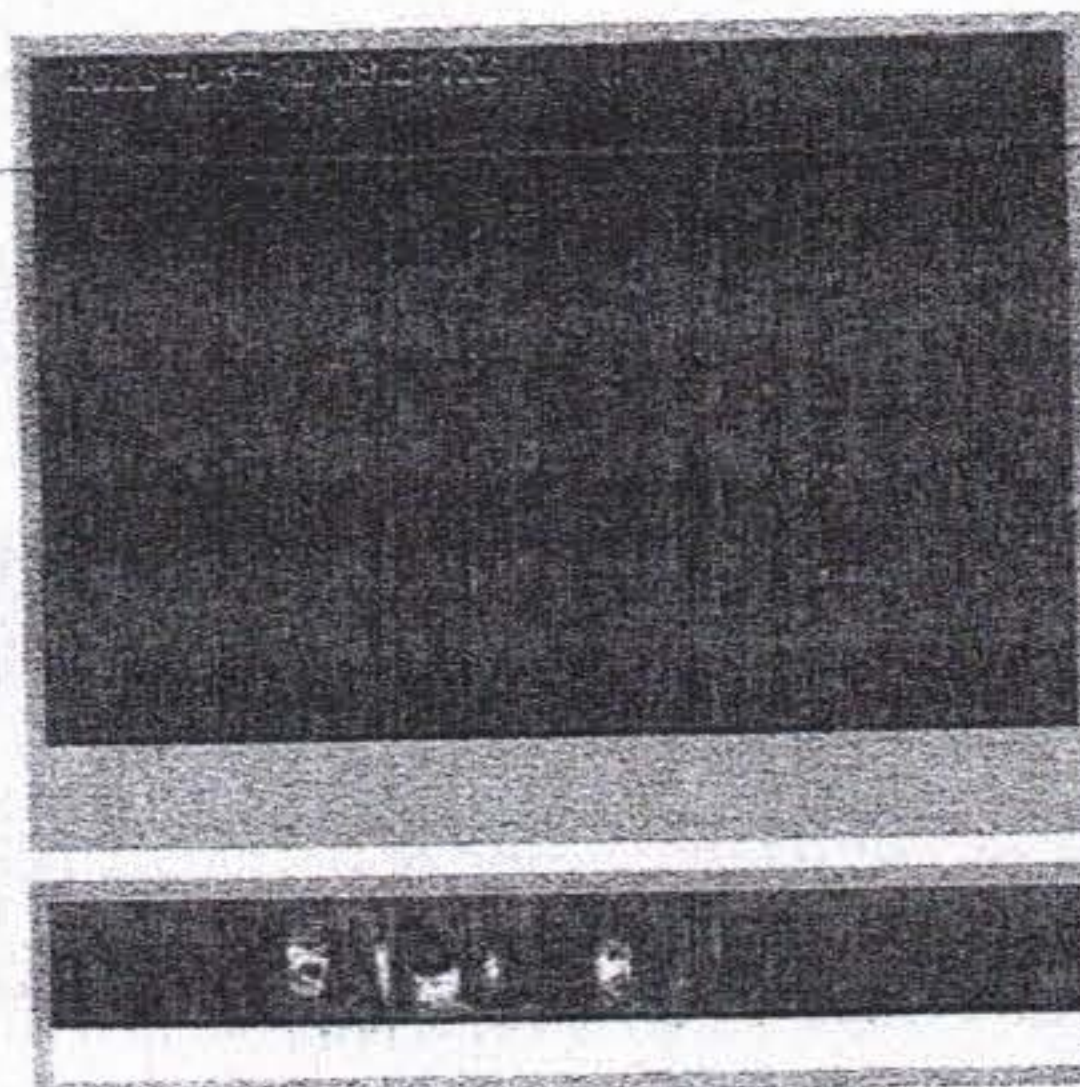
Time in Car Park: 6 hours 16 minutes

Arrival Time: 12/08/2023 09:31:02

Departure Time: 12/08/2023 15:47:39

Arrival Time: 12/08/2023 09:31:02

Departure Time: 12/08/2023 15:47:39



7



Secure online payment

1. Visit www.parkingeye.co.uk/payments
2. Enter your **Parking Charge Reference**
3. Enter your personal information and complete transaction



By Telephone

Telephone us on **0330 555 4444** to pay via Visa, Visa Debit, Mastercard or Maestro



By Post

Make the cheque or postal order payable to **Parkingeye Ltd**,
write the **reference number on the reverse** and post to:
Parkingeye Ltd, PO Box 117, Blyth, NE24 9EJ



Scan to pay



Apple Pay

Google Pay

VISA

Mastercard

PayPal

and more...



PARKING CHARGE NOTICE REMINDER

Parkingeye

322A

Ref Number: 396942/666130

Vehicle Registration: AP08VNO

Vehicle Make: RENAULT



Payment Tel No: 0330 555 4444

Date: 26/08/2023

PARKING CHARGE AMOUNT: £70.00

PAYMENT TO BE MADE WITHIN 28 DAYS OF THE DATE ISSUED

This parking charge is discounted to £40.00 if paid within 14 days of the date issued. After this date, the full parking charge amount will be owed.

ASDA EASTLANDS

Time in Car Park: 6 hours 16 minutes

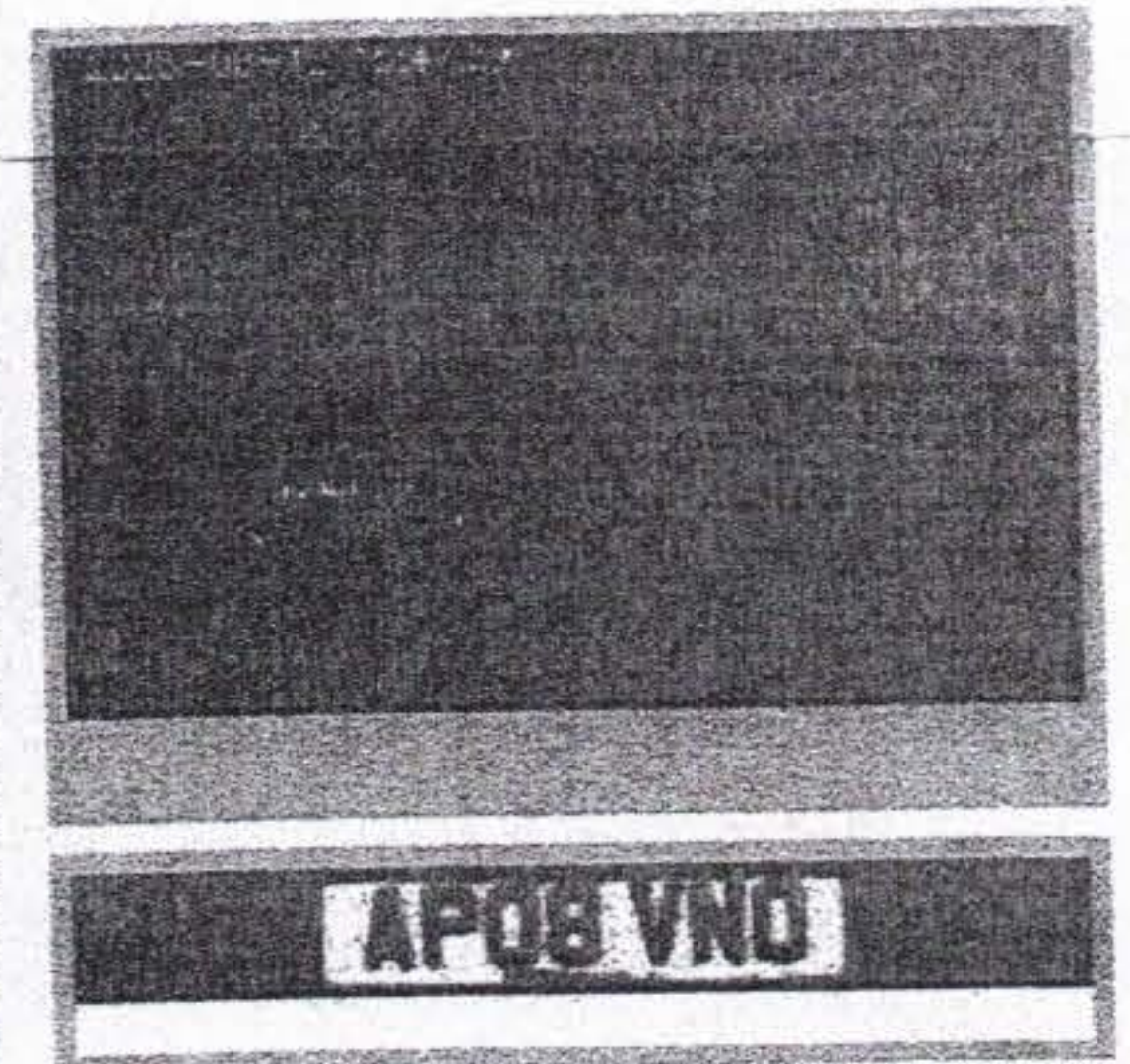
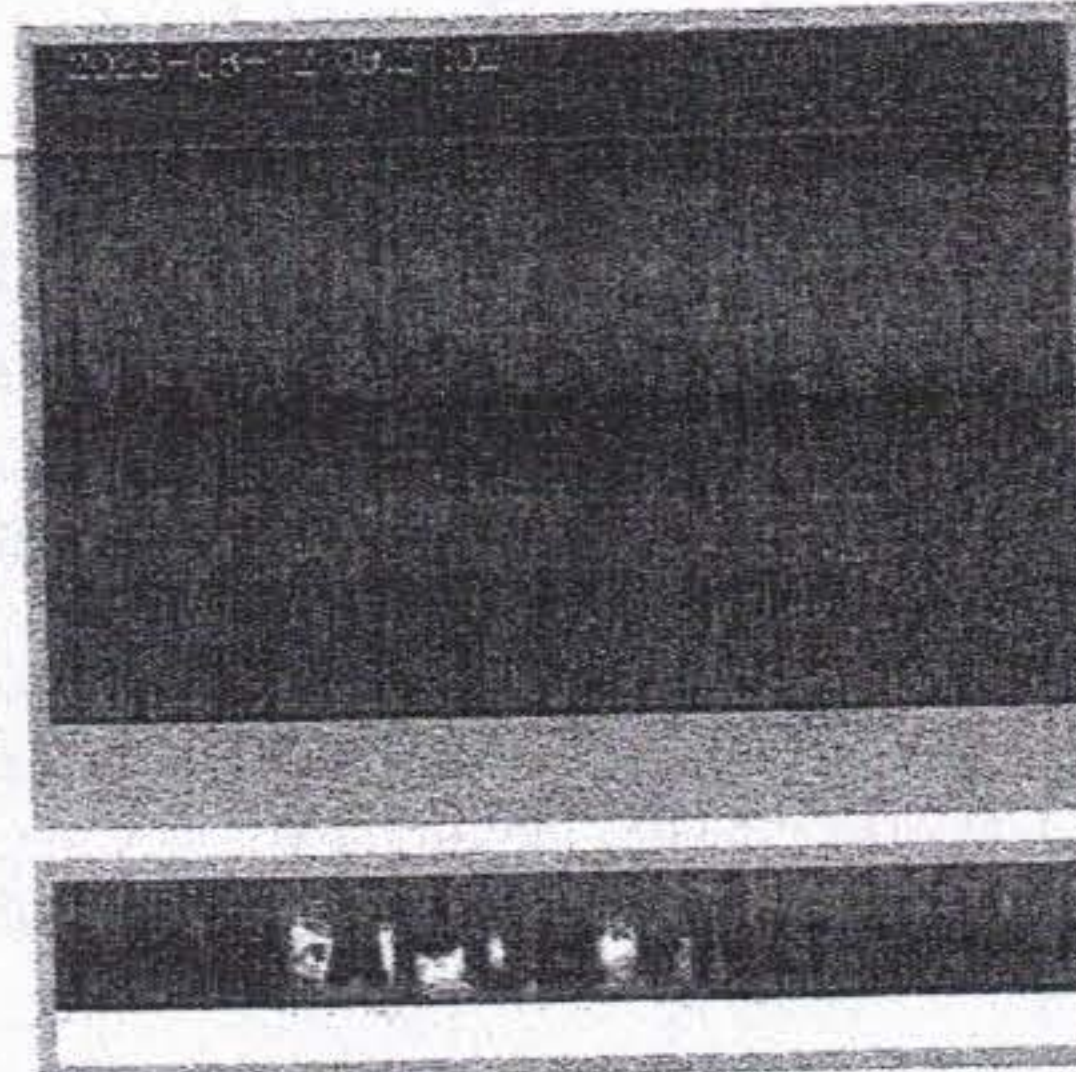
Arrival Time: 12/08/2023 09:31:02

Departure Time: 12/08/2023 15:47:39

8

Arrival Time: 12/08/2023 09:31:02

Departure Time: 12/08/2023 15:47:39



Secure online payment

1. Visit www.parkingeye.co.uk/payments
2. Enter your **Parking Charge Reference**
3. Enter your personal information and complete transaction



By Telephone

Telephone us on **0330 555 4444** to pay via Visa, Visa Debit, Mastercard or Maestro

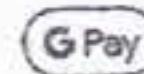


By Post

Make the cheque or postal order payable to **Parkingeye Ltd**, write the **reference number on the reverse** and post to:
Parkingeye Ltd, PO Box 117, Blyth, NE24 9EJ



Scan to pay



and more...